



# **Austin/Travis County 2-Gen Coalition stakeholder meeting**

Quarter 2 Meeting  
June 03, 2020

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**Would you rather be a tiger or a hummingbird?**

**What makes you feel excited to be alive right now?**

**Why is this meeting important?**

UNITED WE FIGHT.  
UNITED WE WIN.

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# Meeting Goals

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- Explore and discuss strategies for supporting families from a distance
  - Learn how to use ATX Connect to help families access resources
  - Connect with peers to generate a sense of energy and hope during this challenging time
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# Meeting Agenda

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- Introductions
  - Welcome and updates
  - Supporting families from a distance panel
  - ConnectATX overview
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## 2-Gen Coalition Members

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- Stay up to date on strategic plan implementation;
  - Support implementation of Plan strategies relevant to your work;
  - Monitor our progress toward community goals;
  - Build and sustain relationships across sectors to forward common goals;
  - Learn from each other (best practices, common struggles, etc.);
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# Updates

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# Annie E Casey Fnd Grant

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THE ANNIE E. CASEY FOUNDATION



- Increase the financial stability of young adult parents (18-24)
- Improve the well-being of their children

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# Advance Together Grant

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Advance  
Together™  
Partnerships



- |   |  |   |
|---|--|---|
| 1 No Limits No Excuses                            | 4 Educate Midland & Education Partnership of the Permian Basin | 7 Deep East Texas College and Career Alliance |
| 2 Denton County Workforce Success Leadership Team | 5 Reaching Income Stability with Education                     | 8 Dual Generation San Antonio                 |
| 3 Big Country Manufacturing Alliance              | 6 Family Pathways 2-Gen Coalition                              | 9 RGV FOCUS                                   |

Accelerator program using a model designed by the Dallas Fed's Community Development team.

It supports community partnerships in Texas that are tackling education and workforce challenges

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# The Happenings

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- We celebrate Avance, Todos Juntos, and CIS Aspire joint training and using of a quality framework.
- Tech-Equity identified as one of the biggest challenges for the orgs. in our coalition, a training in digital skills coming in the next couple of weeks
- Paraprofessional cohort organized by pre-k group starting in July

# Childcare Updates

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- About 65% of child care centers that accept subsidy that are not operating.
- COA has authorized \$1M in grant funding for TRS (quality rated) child care centers for recovery details in development.
- UWATX provide grants to family child care homes. If organizations know of family homes, please let Cathy McHorse know.

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# Childcare Updates

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- Increased recognition lack of quality child care as critical issue. We will share advocacy opportunities at the local, state and national level as they emerge.
- The City of Austin approved recommendations of using HUD CDBG funds for child care as well as rental assistance.
- School districts ARE currently enrolling for Pre-K for next year! Please encourage eligible families to contact their district to enroll.

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## **Family Pathways Work:**

**Anything else you would like to share with the organizations of the coalition?**

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# Supporting Families from the distance

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## Let's keep our vision in mind

- More parents attain economic stability
- More organizations are family focused

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# What is really going to move the needle?

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92%

How are we moving the 92% of the families with low income who are not on a program to economic stability?

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# Strategic Plan

We have significantly updated our action plan for 2020 prioritizing what we can now do with the pandemic

STRATEGIC PRIORITIES	EDUCATIONAL SUCCESS	FINANCIAL SECURITY	SOCIAL CAPITAL	HEALTH & WELL-BEING
FAMILIES HAVE ACCESS TO	Early childhood education, out-of-school time, adult education, and training	Financial education, and income-accessible financial products and services	Parenting/caregiving education, social networks, and professional networks	Physical and mental health resources and services
CHILD OUTCOMES	Improved school readiness and academic outcomes	Improved overall stability	Increased support and connection to parents/caregivers	Improved physical and mental health outcomes
PARENT/CAREGIVER OUTCOMES	Education/employment advancement and a family-sustaining wage	Progress toward financial goals	Improved ability to support child through stronger networks and increased awareness of community resources	Improved physical and mental health outcomes
SYSTEM IMPROVEMENTS	Strategic 2-Gen Partnerships   Holistic Case Management   Parent/Caregiver Leadership Opportunities Immigration Status-Sensitive Services   Focus on Underserved Communities   Family-Centered Policies			

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# Supporting Families from a Distance Panel

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# Telehealth & Tele Home Visiting

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1. Since mid-March, staff have conducted 4,030 virtual visits and classes, serving 1,096 clients
2. Staff include nurses, therapists and educators

The logo for 'any baby can' is displayed in white lowercase text on a solid blue rectangular background. The word 'any' is on the left, 'baby' is in the middle, and 'can' is on the right. A small, white, curved line is positioned below the 'y' in 'baby' and the 'a' in 'can', resembling a smile.

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# Online Adult Education Classes

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Basic  
English



High School  
Equivalency  
Preparation



College  
Preparation

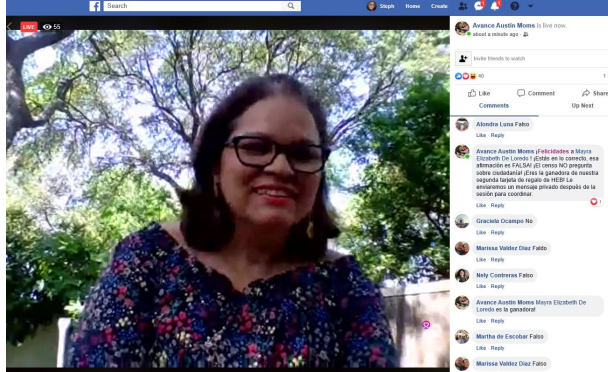


Career  
Pathways

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# Facebook Support



- All programs are now being delivered in a remote format
- Focus in connecting clients to existing resources and ensuring network has access to accurate information in Spanish related to this virus.

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# Zoom meetings support



- Link-up parents are partners in the AECF project
- In addition to co-designing the implementation plan, parent leaders receive trainings in advocacy, equity, and leadership



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# Food and Financial Supports

- Food pantries have quadrupled in size.
- AVEY is distributing RISE funds and PLUS1 Funds from the City of Austin Utility Bill Relief.
- Reaching families door to door to connect with AISD students “out of the grid”



Austin  
Voices for Education  
and Youth

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# Digital Divide

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# Discussion Groups

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- Small Group discussions to plan for the future
- Person with birthday most close to today will be group note taker
- Come back together to “share out”  
>note takers be ready to share notes in chat box

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## How can we build back better?

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- How are we planning for the future?
- 1 round of wild and crazy ideas
- 1 round of practical ideas

**ConnectAtx**

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# ConnectATX





# ConnectATX

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ConnectATX is an online social services tool connecting individuals to resources in the Greater Austin area. As a compliment to 211, ConnectATX allows individuals and service providers to search through over a thousand carefully curated programs to get people the help they need.



# Model Community Framework






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“Model Community develops an integrated view of the individuals and families receiving services so that cross-sector organizations can coordinate efforts to improve quality of life outcomes for residents living in Central Texas”.



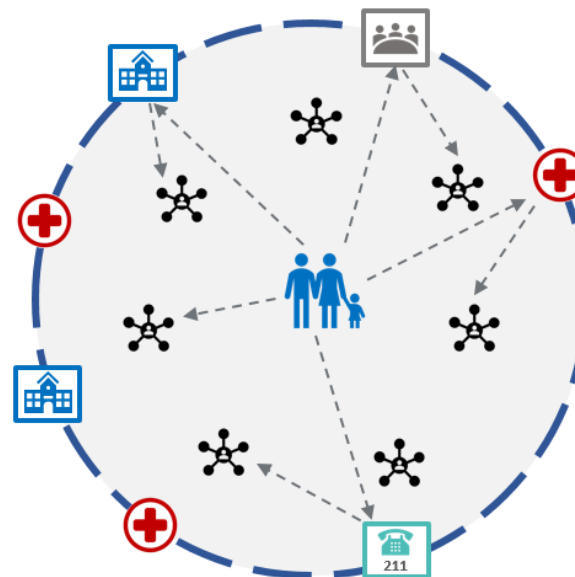
# Model Community Vision

## Vision

-  Social service agencies
-  Health: community clinics
-  Education: schools and other education providers
-  Workforce: training programs
-  211

In order to coordinate support and ensure need is being met effectively, we must establish a Model Community that addresses:

- Risk identification
- Service navigation
- Closing the loop



# Model Community Partners

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- Michael and Susan Dell Foundation (Funder)
- Aunt Bertha (Platform)
- United Way of Greater Austin (Community Navigation Hub)
- Dell Medical School (Academic Institution)
- Clinics
- AISD

## ConnectATX and Aunt Bertha

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- Easy to navigate landing page with multiple entry points, which generates customizable search results on the Aunt Bertha platform
- Built in Social Determinants of Health (SDH) assessment to explore multiple needs and provide a holistic approach to connecting seekers with programs and resources
- Ability to call 211 for help and talk directly with a ConnectATX Navigation Specialist
- Programs and resources delivered by email and text

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# ConnectATX.org



United Way for  
Greater Austin

[HOME](#) [ABOUT](#) [OUR WORK](#) [GET INVOLVED](#) [GET HELP](#) [NEWSROOM](#)

[DONATE](#)



Use ConnectATX to find resources in the  
Greater Austin community.



Food



Housing & Utilities



Transportation



Job Training & Education



Health

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# Expanded Search Terms

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**Job Training & Education**



**Health**



**Mental Health**



## PARENTING & FAMILY

Family Planning  
Infant & Child Safety  
In-home Support  
Pregnancy & Postpartum  
Support  
Pregnant Teens

[View all](#)



**Child Care & Enrichment**

LOGIN FOR ORGANIZATIONS

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# Search results on Aunt Bertha

All Programs / Selected programs list

★ SAVE ALL PROGRAMS

🖨️ PRINT

Here is a list of a few helpful services to get you started! ?

▼ Show only programs serving my zip code:

FILTER THIS LIST

↻ or search all programs in my zip

## Medical Transportation

### ☐ Medical Flights & Patient Air Transportation by Patient AirLift Services (PALS)



Patient AirLift Services (PALS) arranges free air transportation for individuals requiring medical diagnosis, treatment or follow-up, for compassionate assistance, for military personnel/family...

🕒 **Eligibility:** You must have a financial or compelling need You must provide notice at least 5 business days prior to desired flight date You must be medically stable to travel You must be able to fly in a small aircraft. PALS pilots fly non-pressurized general aviation aircraft with limited seating and cargo space. Our planes cannot accommodate a stretcher and are not air ambulances. Ensure you can reschedule a medical appointment, or have alternate transportation available, in case of flight cancellation due to weather, pilot need or other circumstances. You must be responsible for your own medications. You must not have a communicable disease. You must provide supplemental oxygen and medical assistance, if required. Must be approved by the Department of Transportation. You must sign a waiver and release of liability form and provide Photo I.D.

📁 **Main Services:** disaster response, transportation, transportation for healthcare

👤 **Serving:** all ages , veterans , chronic illness , individuals , families

#### Next Steps:

Apply on their [website](#) ↗.

Serves nationwide

🕒 Open Now: 8:00am - 5:00pm ▼

MORE INFO ▼



SAVE



SHARE



NOTES



SUGGEST

↗ APPLY ON THEIR SITE

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# Applying and Referring

## Job Training/Certification

### ☐ The Goodwill Career & Technical Academy

by [Goodwill Industries of Central Texas](#)

Work here? Claim! ✓

The Goodwill Career and Technical Academy (GCTA) provides all Goodwill program participants the opportunity to pursue accelerated, affordable career certifications in a variety of industries....

🕒 Eligibility: Follow the next steps to find out if this program has eligibility criteria

🔧 Main Services: [more education](#), [skills & training](#), [specialized training](#)

👤 Serving: [adults](#), [young adults](#), [teens](#), [seniors](#)

#### Next Steps:

Apply on their [website](#) or call **512-637-7131**.

📍 (Serves your local area)

**1015 Norwood Park Boulevard, Austin, TX, 78753**

🕒 Open Now: 8:00am - 5:00pm ✓

MORE INFO



SAVE



SHARE



NOTES



SUGGEST

📄 APPLY

### Take the Next Step to Connect



Best way to connect!

Apply on their [website](#)

OR: Call 512-637-7131 to get more info.

Helping someone else?

LOG A REFERRAL

# Goals for this year

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## Launched on 3/3

- Social Determinants of Health (SDH) assessment available for seekers, practitioners and callers
  - Call-in for help option live

## COVID-19 updates

- Emergency Food
- RISE funds and additional resources

## Later in 2020

- Closed-loop referrals
- Longitudinal records
- Chat/Text capabilities
- AISD liaison position
- Additional strands



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# Wrap Up

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- Thank you!
- Please complete a meeting evaluation
- Future meeting dates are listed in MissionBox – please RSVP!
  - *Q3 2-Gen Coalition September 16, 2020*
  - *Q4 2-Gen Coalition December 9, 2020*