

Austin Child Guidance Center Virtual Walk-In Counseling Service

Immediate service for immediate needs



Children up to the age of 17, as well as other family members, can be seen without having to wait for an appointment. Parents can be seen without their child to consult about problem behavior, seek advice, or get direction. Family members can be seen for one walk-in session or return for more. Services can be provided in English or Spanish.

- WHEN:** Tuesdays starting at 4:30 PM
Fridays starting at 2:30 PM
- WHERE:** Video session
- BY WHOM:** Qualified mental health professionals who are specially trained to work in this 50-minute format
- FEE:** Sliding fee scale depending on family income & size
- HOW:** Call 512-451-2242 to sign up on Tuesdays between 10:00-3:00 or Fridays between 10:00-1:00. Limited slots available per day. Clients are seen on a first come, first served basis.



Please note that walk-in services do not provide access to medications, psychiatric emergency services or follow-up psychiatric care. Individuals who are an immediate threat to themselves or others should go to the nearest emergency room or call 911.