



Family Promise®
North Shore Boston

2017 ANNUAL REPORT

2017 - A Year of Growth!

2017 was indeed a year of records for Family Promise North Shore Boston. Because of you, we served over 40 families in all three models we offer (preventative, residential, aftercare). Both of our major events (Taste the Promise and the Walk) saw record growth in numbers and funds raised and the first annual Cardboard City was a huge success! We were able to secure two more hosts congregations to help lessen the burden of our host calendar. Most excitedly, in late Fall 2017 we were able to secure a long term lease with our current landlord to have use of an apartment for transitional housing, in order to better serve the needs of families in our community.

In Our Fifth Year:

- 18 families worked with us in our Preventative model; sustaining their current living situation, allocating resources, providing advocacy and finding new homes when needed.
- 9 families stayed with us in our residential model. Your care for these families cannot be overstated. Each meal, each welcoming smile, each overnight, moving cots, etc. is a vital step to supporting families experiencing homelessness.
- 14 families came back to us in 2017 for aftercare services. This takes the form of monthly case management, advocacy, resource sharing and mentorship from various volunteers.



Your impact is seen far and wide. From supporting individual families, caring for children, providing meals, mentorship and most importantly extending a friendly hand of fellowship. Once again, no family has re-entered shelter when making the journey from homelessness to permanent housing through Family Promise. It's a wonderful statement to be able to share with families as they often come looking for help scared and unsure of the future.

This work is vitally important and necessary. Without you, we can't serve families. Without you, we can't enter into the lives of families experiencing homelessness. Without you, we simply don't exist!

Donate at <http://FamilyPromiseNSB.org> or send a check to 330 Rantoul Street, Beverly, MA 01915



2017 Network Congregations:

Family Promise NSB Day Center:

330 Rantoul Street, Beverly

Host Congregations:

Christ Church in South Hamilton

Christ the Redeemer Anglican Church

Community Covenant Church

Endicott College

First Church Salem Unitarian

First Church in Wenham

First Congregational Church in Essex

First Congregational Church in Rockport

First Parish Church in Beverly

First Presbyterian Church in Ipswich

Immanuel Congregational Church

North Shore Community Baptist Church

Second Congregational Church in Beverly

Universalist Unitarian Church of

Marblehead

Support Congregations:

Annisquam Village Church in Gloucester

Ascension Memorial Church in Ipswich

Church in the Cove in Beverly

First Baptist Church in Beverly

First Baptist Church of Rockport

First Church in Ipswich

First Church of Rowley

First Church in Salem, Unitarian

First Congregational Church of Georgetown

First Congregational Church in Hamilton

First Universalist Church of Essex

Garden City Church

Gloucester Unitarian Universalist Church

Groveland Congregational Church

Holy Trinity United Methodist Church

Immanuel Baptist in Ipswich

Our Lady of Hope Catholic Church in Ipswich

Pilgrim Church

Rockport United Methodist Church

St. Paul Lutheran Church in Gloucester

St. Nicholas Russian Orthodox

St. Stephen's United Methodist Church

Tabernacle Congregational Church UCC

Temple B'nai Abraham in Beverly

Temple Ner Tamid

UU Society of Rockport

West Gloucester Trinitarian

Director's Letter

2017 - Bursting at the seams!

2017 was truly a year to be proud of for Family Promise. 41 families were served by Family Promise in 2017, far outreaching any year to date since May of 2013. New homes were secured. Current homes were sustained. Help in time of crisis was there because of you. I am so grateful for each and every one of you that take time out of your busy schedules to serve families experiencing homelessness. We say it all the time, but Family Promise truly ceases to exist without you. Not a day goes by where we forget that.

I would like to thank our wonderful staff as well, who put so much time, effort and care into how they serve our families. From our van drivers that are often asked to do more than they signed up for and consistently come through. To Jane, our administrative staff, that provides such a friendly face for volunteers that walk through the front door and families who come to us looking for help. And to Julie, who heads up all three of the models that we offer to uniquely serve families. Her care for families in need and her willingness to do what needs to be done to ensure families are sustainable both now and in the future is such an asset to Family Promise. It's a lot of work, some that goes unnoticed, but in the end is necessary and so very meaningful.

As we look into 2018 and beyond, we will look to expand on what we do well. Namely, working with families who are at risk of

experiencing homelessness, providing shelter, meals and intensive case management to families experiencing homelessness and providing more transitional housing opportunities like our newly signed lease for our current transitional unit. All of these things are in place for one thing: family success.

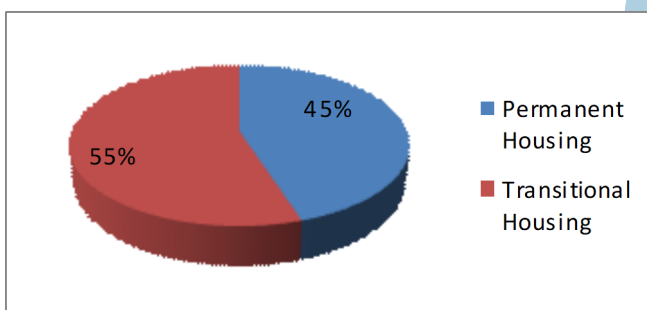
In 2017, Family Promise was able to bring on two new host congregations to lessen the burden of our current host schedule. We have added 150 volunteers to our rolls to better assist coordinators and congregations alike. New partnerships with business sponsors and landlords have been made. All of this effort is done to successfully serve families experiencing homelessness. While there is more work to be done, we are now seeing the fruits of our labor and the success of our intensive services.

As we look to celebrate five years of operations, I can't begin to describe what a privilege it is to be the Executive Director. As we meet with community leaders, volunteers, sponsors and various other non-profits, the will to solve family homelessness on the North Shore is tangible. Progress is being made and with your continued help and support, we will end homelessness, one family at a time.

Gratefully,

Russell Queen
Executive Director

Destinations for our Graduate Families



Aftercare Services

In 2017, 14 graduate families came back to us for aftercare services.



Visit our website:
www.FamilyPromiseNSB.org

Or Contact us:
330 Rantoul Street
Beverly, MA 01915

978-922-0787
info@FamilyPromiseNSB.org

From the President

Dear Friends of Family Promise,

It's hard to believe we are approaching the milestone of 5 years of operation in May! I recall when we took a leap of faith and hired our first staff member in August of 2012 – there was a strong belief that we really could gather the needed host and support congregations and train enough volunteers in the coming months in order to open the doors to the families we knew were waiting for our help!

While we take a moment to celebrate, it is also a time to look ahead at how Family Promise North Shore Boston can better serve our mission of ending homelessness on the North Shore, one family at a time. You may be aware that we are in the midst of an important survey to gather feedback from a large cross-section of people involved in FPNBSB. What we learn from our supporters - volunteers, donors and sponsors - will guide our future strategies. Thank you to all who have answered the call to help with this valuable project.

During this past year, we've realized that while our program has evolved, we haven't done such a good job of communicating how the basic program has changed over time to meet the realities we found. As families graduated, we instituted an "after" program to stay in touch with families, and where needed, to offer guidance and continued support services. Along the way, we also began to track the services we provided in a sort of "pre" program, where referrals were provided for families we weren't able to

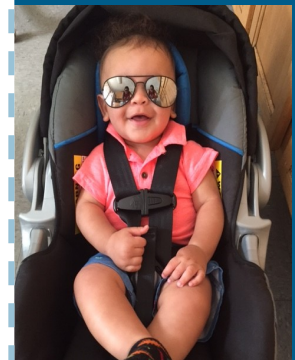
serve due to space or other factors. We discovered that many people need assistance in navigating the services available in the community. The impact of Family Promise is much more than just the four families we have in the residential program at any given time.

We also recognized the increasingly difficult problem of finding affordable housing for our families when they were ready to move on. Staying longer in Family Promise wasn't the answer but often appropriate housing could not be found. We made a decision to look at how to provide a "transitional" place to live while a family continued searching for an apartment. The result was a small apartment for a defined short term that could later be used by the next family. This concept allows Family Promise to be able to serve more families each year. It's a model that we would like to expand and we will be working with local property owners in the coming year.

Lastly, we can't ever thank you enough for everything that you do for the children and their parents. All of your many contributions make such a difference in the lives of these families – they are often overwhelmed that so many people care about them and truly want to see them succeed! Your generosity and warm hospitality for these families struggling to get back on their feet is appreciated beyond what words can express.

Warm regards,

Dale Earl, President



FPNSB Board:

Executive Director: Russell Queen

Assistant Director: Julie Dillard

Network Admin: Jane Luangrath

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Landis Tanger, Fred Suroweic

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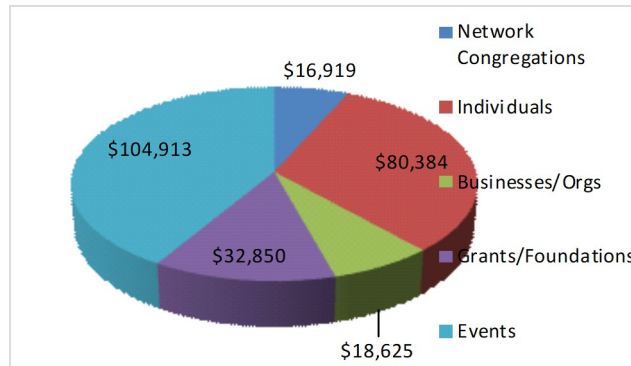
Cheri Marquart

Bonnie Molino

Family Promise Volunteers 1300+
 Est. Meals Served 5100
 Est. Volunteer Hours Donated 5090
 Network Congregations 35+
 Volunteer Training Events 10+
 Volunteers Trained in 2015 150

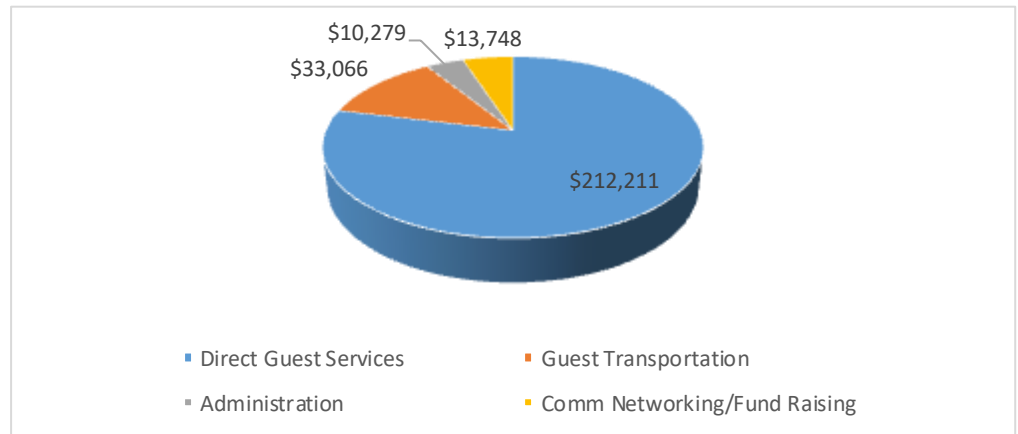
In-Kind Volunteer Hours \$188,705
 In-Kind Meal Costs \$127,500
 In-Kind Shelter Costs \$146,000
 Value of Donations \$17,041

Families Served 41
 Single Parent Families 23
 Adults 59
 Children 33
 Average Age of Children 8
 Children's Age Range 2-15
 Average Number Days / Family 104
 Number of Families Each Day of Year 3
 Total Number Referrals 70+



Sources of Revenue

	Cash	In-Kind	Combined
Network Congregations	\$16,919	\$146,000	\$162,919
Individuals	\$80,384	\$316,205	\$396,589
Businesses/Organizations	\$18,625	\$17,401	\$36,026
Grants and Foundations	\$32,850		\$32,850
FPNSB Events	\$104,913		\$104,913
Total Income	\$253,691	\$479,606	\$733,297



Expenditure of Resources

	Cash	In-Kind	Combined
Direct Guest Services	\$212,211		\$212,211
Guest Transportation	\$33,066		\$33,066
Administration	\$10,279		\$10,279
Comm. Networking/Fund Raising	\$13,748		\$13,748
All Expenditures	\$269,304		\$269,304

Supplemental Services provided by FPNSB

In addition to shelter, meals and hospitality, FPNSB staff and volunteers provided the following supports and services:

Mentoring	Life Skills	Case Management outside of
Financial Literacy/New	Parenting	FP Programming
Beginnings	Post Shelter Support/Graduate	
Food Assistance	Support/Aftercare	
Furniture Donation	Transitional Housing	
Homeless Prevention	Transportation	

How Did Our Families Find Us?

Our families are sent to us by many referral agencies, such as the ones listed below:

CSA Cape Ann

Self-Referral

DCF Cape Ann

**Neighborhood
Legal Services**

**Children's Friend and
Family Services**

**Non-Emergency Assistance
Shelter List**

Supplemental Services Provided by Community

Families were also connected to community resources for the following services:

Housing Applications	Daycare/After School Programs
Recreation Programs	Rental Start-Up Costs
Backpacks and School Supplies	Programming
Clothes/ shoes	

Supportive Community Organizations:

Beverly Children's Learning Center	Beverly YMCA
North Shore CDC	Family to Family
MA Coalition for Homeless	So. Bay Mental Health
Career Center	Catholic Charities
Beverly Bootstraps	Citizens for Adequate Housing
Lynn Housing Authority	Harborlight Community Partners



Yes, You Can Give!

"Can I donate?" We love hearing this question, and the answer is yes!

Your generosity will help us help homeless families on the North Shore. The best ways to donate:

- * Write a check to Family Promise North Shore Boston, and mail it to us at:
330 Rantoul Street, Beverly, MA 01915
- * Give online by using the "Donate" button via Network for Good at: <http://www.FamilyPromiseNSB.org>
- * Donate your stock! Please email info@FamilyPromiseNSB.org for more information.

Questions? Don't hesitate to contact us!

Thank you for your compassionate support for families experiencing homelessness on the North Shore!

You are a key part of ending homelessness on the North Shore, one family at a time!

We are grateful to our many 2017 Business and Foundation Partners!



- | | | |
|------------------------------|----------------------------|--------------------------------|
| Aaron's Presents | and Children | Massachusetts Woman's |
| American Barbecue | Danversport | Home Missionary Union |
| Anonymous Beverly Group | Desjardins Jewelers | MassPay |
| Applebee's | Dominos | McCarthy Family Foundation |
| Atomic Cafe | Edible Arrangements | McKown Associates |
| Audrey's Flower Shop | Elements Massage | Micosoft NERD in |
| Azorean Restaurant | Emerson Inn by the Sea | Cambridge Employees |
| Beacon Hill Staffing | Endicott College | Microsoft Matching Gifts |
| Beverly Bank | Essex Agricultural Society | Program |
| Beverly Community Council | Essex River Cruise and | MidAtlantic Dental Products |
| Beverly Golf & Tennis | Charter | Mojo Mama Cold Brew |
| Beverly Main Streets | Foreign Affairs Restaurant | MRJ Construction Mgt |
| Beverly YMCA | Gloria Foods | North Shore 104.9 |
| Beverly Rotary Club | Gordon College | North Shore CDC |
| BSJ Decorating in Manchester | Gordon's Fabrics | North Shore Community |
| Buffalo Wild Wings | Habitat for Humanity North | College |
| Burton's Grill | Shore | North Shore Music Theater |
| Cape Ann Brewing | Hamilton-Wenham Regional | Not Your Average Joes |
| Cape Pond Ice | High School | Outback Steakhouse |
| Cape Ann Whale Watch | Harbor Sweets Chocolates | Panera |
| Captain Bill's Whale Watch | Hawthorne Hotel | Peabody Essex Museum |
| Carpet Liquidators | Henna Me Happy | Pierce, Pierce and Napolitano |
| Cars 4 Causes | Ipswich Ale Brewery | Pride's Crossing |
| Casa de Luis | Ipswich Inn | Representative Jerry Parisella |
| Chapman's Greenhouse | JCakes | Rockport Music |
| Chianti Tuscan Restaurant | Johnson, O'Connor, Feron & | Rumson's Rum |
| and Jazz Lounge | Carucci LLP | Russell Orchard |
| Chive Events | Kaminski Auctions | Salem Evening News |
| Chyten Tutors | Latitude 43 | Salem Witch Museum |
| Circle of Love Knitters | Legal Sea Foods | Seaport Grille |
| Citizens Bank | Leonhard's Florist | Senator Joan Lovely |
| Corliss brothers | Lynn Housing Authority | Serenitee Group |
| Crane Fund for Widows | Marriott Hotels | 7 Seas Whale Watch |
| | Marybeth's Day Spa | |

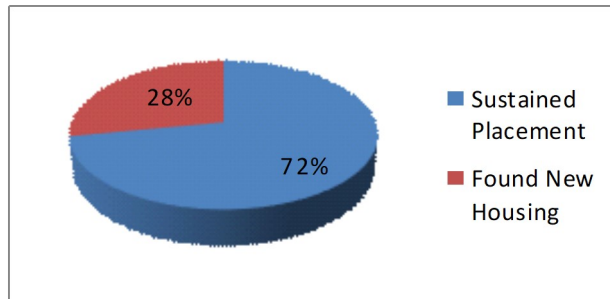
Shaws Supermarkets
Siemasko & Verbridge
Architects
Sisters of Notre Dame
Stop 'n Shop Bakery
Sun N Air & Cherry Hill
Creamery
Super Sub Casual Catering
The Sire Foundation II
The Taliaferro Family Fund
Turner's Seafood
Waters & Brown
Winfrey's Chocolates
Wenham Country Club
Wildbird's Unlimited
Witchcraft Heights Elementary
School



THANK YOU!!



Families Helped in Preventative Model



Fundraising Updates



Sleep in a box, so another family doesn't have to!



**Saturday,
August 11**

**Patton Park
Hamilton**

Join us for a night of fun with food, live music, prizes and more!

Walk to End Homelessness

Saturday, October 13
Lynch Park, Beverly



We want to thank each and every one of our faithful supporters. We can't say enough about the committed volunteers and donors who help us keep our doors open to serve families experiencing homelessness. Without you, we don't exist.

To maintain privacy, we have left off the names of the hundreds of donors who provide ongoing financial support to Family Promise. We know who you are and as always, we are so thankful you choose to support our Organization.

On behalf of a grateful Board of Directors, staff, and the families we serve, thank you from the bottom of our hearts.

Thank You!



Visit Us Online!

www.FamilyPromiseNSB.org





Family Promise®
North Shore Boston

Visit us online:

www.FamilyPromiseNSB.org

Like/Follow us on Facebook:
Family Promise North Shore
Boston

And Twitter: @FPNSB

Phone:
(978) 922-0787

Email:
info@FamilyPromiseNSB.org

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Family Promise North Shore Boston
330 Rantoul Street
Beverly, MA 01915

Family Promise North Shore Boston

Please use my gift
to support homeless families
in our communities.

Enclosed is a gift of \$ _____

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Family Promise North Shore Boston
330 Rantoul Street
Beverly, MA 01915

OR

You may pay online at our website at
www.FamilyPromiseNSB.org

Name:

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City:

State:

Zip Code:

Email: